

Frequently Asked Questions (FAQ)

Credit Services Department

- 1) **When will Credit Services be open?** Credit services is closed for business until further notice.
- 2) **Do I still make my payments on my loan?** Yes the cashiers section will still be taking the payments. It would be in your best interest to keep up with your scheduled payments to avoid any late fees.
- 3) **What if I need to get a PAF Clearance?** PAF clearance will be reviewed and signed off by the Payroll department. PAFs can be dropped off/picked up at Office Services.
- 4) **What if I have a pending Credit Services Loan application?** Those applications will continue to be pending until further notice.
- 5) **What if I have a loan approval pending with Credit Services?** Those/That loan approval will continue to be pending until further notice.
- 6) **Where do I take my procurement clearance?** The Administrative staff for the Controller's Office will take these requests but the response on this item may be pending until Credit Services opens back up.
- 7) **How long will Credit Services remain closed?** We are tentatively/estimating Credit Services Department to be closed up to June 5, 2017.
- 8) **Who can I contact for further questions?** Please contact the Controller's Office at tribal extension 6308.